



The ACA Group is an alliance of operations and supply chain experts.

Operational Performance Improvement Newsletter

Strategies for Improving Business Performance

April, 2017

 Send to a Colleague

Welcome

We thought you might be interested in takeaways from the Drucker Supply Chain Forum. Supply chain and logistics are hot topics - top notch professionals, technologies and processes are in hot demand. Join us for an engaging panel discussion on "Disruptive Innovations in Logistics" with an amazing panel of experts on May 6th.

We also have several educational programs starting shortly - Lean Enterprise Workshop for an interactive session on lean principles and how to apply them to achieve results and CLTD (Certified in Logistics, Transportation and Distribution) to learn the latest strategies to achieve high levels of customer service and value from your logistics systems.

Last but not least, we have an article on lessons learned from an ERP implementation. Believe us, you can never learn enough to avoid the amount of obstacles typical of an ERP implementation!

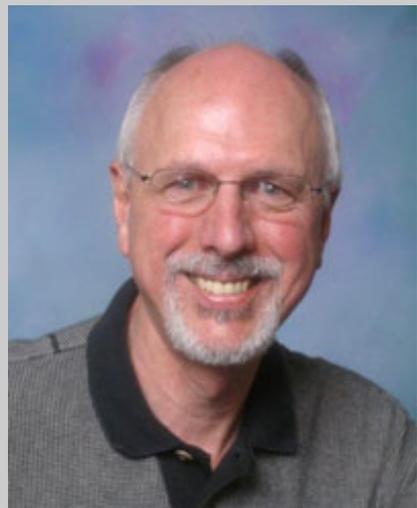
Lessons Learned after an ERP Implementation

By Doug Howardell, CPIM, PMP



A client of mine went live with a new ERP system this week. Someone more clever than I once said that ERP implementations, "are the corporate equivalent of a root canal." That feels like a good analogy to me right now. No matter how well you plan and how well you execute that plan, there is always something that causes you pain.

The ACA Group Partner Spotlight



James P. Strong, CPIM, CPM,

Even if we can't eliminate pain from the implementations, we can reduce the pain by gathering lessons about what happened and applying them to the next implementation. And that's exactly what I'll be doing with this client as soon as things settle down. This was just one of several sites where this client has to implement the system, and to prevent the same issues from happening next time, I will take them through a structured lessons-learned gathering process.

Lots of people talk about gathering and applying lessons learned after a big event like a system implementation but very few do it in a way that is effective. I use a 3 step process to ensure that meaningful lessons are developed and applied

[Read the rest of the article](#)

Drucker Supply Chain Forum Takeaways

By [Lisa Anderson, MBA, CSCP](#)

What are executives looking for in supply chain professionals? That was the topic of the panel I participated in at the Drucker Supply Chain Forum with executives from the Walt Disney Company, Source Intelligence, Intelligent Audit and CSCMP. So, what is the consensus?



1. Broad knowledge- Supply chains are global and more complex in today's world. Thus, a broad and diverse set of skills is required to be successful in the field. If you have the opportunity to try a new area you wouldn't have requested, give it a shot. You might just enjoy it. Worst case, you'll have built skills that will come in handy as you move forward in the supply chain profession.
1. Technology- There is no doubt about it. Supply chain and technology skills must go hand-in-hand. If you aren't

[CSCP](#)

Focused on "Supply Side" management, a strategy for improving profitability and competitive advantage.

Jim Strong is an independent consultant and trainer. He has over 20 years management and consulting experience, and has product and process knowledge in pharmaceuticals, electronics, plastic and rubber molding, metal fabrication, and aerospace products. [more](#)

Service Focus:

Change Management

Make the Changes You Need.



We strive to successfully transforming organizations with multi-million dollar ERP systems, to lean philosophies, to sales and operations planning programs, and to merger and acquisition integration, the common element to achieving bottom line business results is our focus on change management. Here's how you benefit:

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- Increasing margins &

keeping up with what's needed to be effective in the

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- profitability
- Elevating customer service & satisfaction

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The ACA Group: Additional Resources

Access [The ACA Group](#) library of materials on [Enterprise Resource Planning](#), [Organizational Development](#), [Lean Enterprise](#) and [Supply Chain Management](#).



UPCOMING EVENTS

APICS-IE Spring Executive Panel & Networking Symposium
Disruptive Innovations in Logistics
Saturday, May 6, 2017
Corona, Calif.

APICS-SFV Lean Enterprise Workshop
Wednesdays starting May 10th
Santa Clarita, Calif.

APICS-IE Certified Logistics, Distribution & Transportation (CLTD)
Saturdays starting June 17th
Corona, Calif.

APICS 2017
October 15-17, 2017
San Antonio, Texas



The ACA Group is an alliance of operations and supply chain management experts who partner with organizations to improve business performance

The ACA Group

<http://www.theacagroup.com/>



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